

Login with user name

With the release 2.33 came a big innovation, which concerns the login process for the Mobile Event App and the registration platform registr. With the new version, the e-mail address of an user will no longer be used as a unique identification feature, but an individually assigned user name. As a result, multiple e-mail addresses can now be assigned.

The advantages

In certain cases, not all participants of an event have their own e-mail address or this e-mail address does exist, but is not intended for use in third-party applications. With the assignment of user names this problem can now be avoided.

Of course in the future it will still be possible to define an e-mail address as user name. To enable this without restrictions, the special characters "-", "_", "." and "@" are permissible.

The user name can be viewed and edited at any time by the organizer in the CMS. If the desired user name has already been assigned, the user will receive a note and an alternative suggestion.

The (re-)assignment of user names

This essential change results in the following four cases for the assignment of user names:

Case 1: Updating an existing instance

If your app has been updated to version 2.33, the e-mail addresses stored in the system are automatically set as user names. This ensures that existing users can continue to log in with their usual login data. The user name can be changed in the profile under "Access data" by the user himself or in the CMS by the organizer.

Case 2: Importing a list of participants

When importing participants, there will be an additional column "user name" in the Excel table. If no user name is entered here, it is automatically generated from the first letter of the first name and the last name (John Doe, user name: jdoe). Since the e-mail address in the Excel table is not a mandatory field for the import, it cannot be taken into account for the automatic generation of the user name and the mandatory fields first and last name must be used. The duplicate check is then carried out via the e-mail address (if available) as well as first and last name.

Important: Participants who neither have an user name nor an e-mail address cannot log in.

Case 3: Creating a person in the CMS

If a person is created via the Content Management System, the e-mail address no longer has to be specified. However, in order to log in to the app later, it is absolutely necessary to enter an user name. This can be changed later at any time in the profile settings. If the e-mail address has not yet been entered, this must also be done subsequently.

Case 4: Token-based registration in the App

Here the registration is carried out as before by entering the e-mail address. During the setup process, the user then assigns an user name. The special characters "-", "_", "." and "@" are possible.